# Committee Reports One-Stop Committee Meeting December 14, 2023

#### Outreach

During the September 1, 2023 through November 30, 2023 period, staff made 18 outreach efforts that included presentations attended by over 1,200 individuals as well as placement of materials promoting OhioMeansJobs Mahoning and Columbiana Counties, Mahoning & Columbiana Training Association, and the Business Resource Network in the Business Journal. Social media continues to be used to outreach to all platforms, WIOA/DW/Youth/Business Services.

**NCUS: Students and staff** 

Email/Phone: Job seekers

**Help Network: Community Resources** 

Steering Clear: Ind. Needing DL reinstatement

**ODRC: Inmates scheduled for release** 

Indeed: General public Instagram: General public

Facebook: General public

Mahoning Valley School: Students and staff

**CAA Veteran's Stand Down: Veterans** 

**Choffin: Juniors and seniors** 

Austintown Fitch: Staff and students
United Way: Low-income adults
Lowellville HS – students and staff

WRTA – bus riders

Federal Probation - probation officers and

probationers

MCCTC – potential adult students Valley Virtual – staff and partners

KSU Salem: STEAM event, 6-12 years of age

# **Cross Trainings**

### **Columbiana County:**

10/27/2023 Mobility Manager New Manager and Program Updates

10/27/2023 Mobility Manager New Route Updates

11/1/2023 Mitel Phone System Training

## **Mahoning County:**

9/8/2023 Vantage Aging Program and Registration Information

10/20/2023 Program Information

11/1/2023 Mitel Phone System Training

## Service Delivery

**Columbiana County:** Service Delivery Meetings were held in July and September.

#### Member Updates

**MCTA** –Chris reported that OJT funding is in priority status. Clients are addressed on a case-by-case basis. Job openings and postings are coming in slowly. We are always looking for more job orders. Jack reported that a memo was sent out to staff yesterday that stated until we receive more information on funding, priority status is also being given to Adult, Fresh Start and Dislocated Workers. The age group encompasses 16 -24-year-olds.

**ODJFS** – Lindsay congratulated Amy who passed her probation period in July and has been a great asset to the organization. In the past year, Amy has dealt with 130 clients. In addition to dealing with RESEA, Vets and HB2 customers, there is also a new internal referral from Unemployment for those who need assistance with their resume, career profile or both. These are the only issues that they are supposed to be dealing with from unemployment. Any other issues that cannot be addressed are being tracked and reported back to UI. They are in the process of creating new goals for their Wagner Peyser staff and some new workflows on how they will manage their caseloads. This should be finalized in the next week or two.

**ODJFS Vets** – Dave reported that he is still covering Mahoning County along with Paul from Trumbull County. The new DVOP position in Mahoning County was posted for a few days for internal applicants. This posting has since been taken down. Information on the new hire has not yet been shared. There are still four students doing work through the County Veterans Service Youth Program. Dave shared that he would be gone from October 18<sup>th</sup> to November 13<sup>th</sup>. He will have coverage.

CCDJFS – Courtney reported that they just submitted the biannual PRC plan and that there are two new programs in that plan. The first is the Ohio Workforce Incentive Program. Those that are TANF eligible but have been terminated from their benefits because they are employed and working 30 hours per week could be eligible for this program. They can receive a \$250 incentive payment and would have to report every 90 days. The state also offered incentive to Non TANF clients working 32 hours per week. Staff have been working 5 to 6 days per week for the last four months. They are trying to hire another workforce activity employee at the agency and have been looking to hire someone for this position for the past few months. Jack would like to get a cross training scheduled in regard to the PRC program.

**OOD** – Jennifer wanted to remind everyone of what OOD does. Their mission is to provide employment and/or training for those with disabilities or disabling conditions. Referrals are down. In order to qualify you have to have a documented disabling condition. Please refer anyone that may be interested in these services. Christine now has a caseload of college students that are going to Kent. There is a big push for training, so anyone wanting training that

could lead to employment or credentials would be a great referral. Jennifer asked partners if anyone has a contact number for someone at the Senior Aid Program running through Goodwill. Partners will share with her.

**CCESC** – John reported that they just completed their STEM university on September 9<sup>th</sup>. There were 180 students and 30 exhibitors. They are looking forward to doing this again next year. On September 20<sup>th</sup>, they had the Skilled Trade Expo at the Canfield Fairgrounds. It was a six-county event with a great turnout. Adults were welcome to come through later in the day after the students had left. Several adults attended who were seeking apprenticeships. On October 5<sup>th</sup> they will be at the Ag Expo at the Lisbon Fairgrounds. It is being put on by the Extension Office and the Business Advisory Council.

Manufacturing Your Future will take place on October 11<sup>th</sup>. They hope that there will be 10 students from each of the schools In Columbiana County. They will have the opportunity to visit 10 manufacturers. The Leetonia school district just started a new program. There are 33 students signed up for an after-school program called Innovation Career Exploration. The YouScience program is being used. This program helps to identify possible career interests. Once these interests are identified, a career pathway can be set with the guidance of mentors and the opportunities for job shadowing. They hope to emulate this program in other school districts as well. John stated that Crestview is using YouScience at the middle school level and then following up with sophomores before they make the decision to go to the career center or not.

**The Counseling Center** – Korena sent Jack an email stating that they have a few new hires. Jeannie Johnson is the new adult employment specialist and Carrie Chipperman and Cassie Cornell are the new youth ES staff members.

CCBDD – Shirley reported that they are continuing to work on the Joint Grant Program Pathways to Careers with YSU. Shirley and Kitty will be running eight students through Lean Six Sigma through the Opportunity School because they can utilize these credits for graduation. October is National Disability Employment Awareness month. They will be doing a big joint summit with OhioMeansJobs in Summit County along with 7 other county boards. They are taking a look at employment first at 10 plus years. They are hoping to get another coffee together with Libs in Salem at the end of October. This will help to bring information to the community about hiring people with disabilities.

**CAA** – Jason has just recently taken over for Shana for mobility management with Community Action. No news to report other than there will be a cross training with Jack on Friday October 6<sup>th</sup>. Anyone interested can let Jack know.

**CCCTC** - Kelly reported that they recently graduated 28 practical nurses. Most have already taken their NCLEX and are having no trouble in finding jobs. A new group of 50 has just started their training. There is an LPN to RN program also with high numbers as well. The Police Academy training begins in October.

#### **New Business**

- Jack reported that he will be having a visit from the state ODJFS director on October 19<sup>th</sup>. Every OhioMeansJobs center in the state of Ohio will be getting a visit at some point.
- Jack was not able to pull up traffic reports from CFIS today. Traffic reports in CFIS are down. A variety of visits were able to be tracked on OneFlow, but are not able to be tracked on CFIS, so the numbers look lower. This does not mean smaller numbers are being served. More research needs to be done to see how visits can be tracked more accurately.
- The office has been busy working with clients dealing with OHID, OhioMeansJobs.com and unemployment issues.
- Jack will be looking into some cross trainings with partners in attendance.
- Jennifer reported that there will be a big community outreach on November 16<sup>th</sup> and 17<sup>th</sup> through the mental health and recovery services board. This is geared for mental health addiction recovery. State people will be there. Topics that will be addressed are mental health recovery, employment, housing, food and shelter, and more.

**Mahoning County:** Service Delivery Meetings were held in September, October, and November.

## **Partner Updates:**

**MCTA**-Leigh reported that the busy period for MCTA programmatic is complete. Even with the funding cuts, quite a few have been enrolled. A few more enrollees are due to begin in October. They continue to welcome referrals for dislocated workers, new graduates, and out-of-school youth.

Leigh reported that most funding streams are on a waiting list but continue to send referrals. Once funding has improved, the waiting list will be served first.

**Academy for Urban Scholars**- Autumn reported that they are still enrolling for credit recovery on the traditional high school side. The Advanced Manufacturing boot camp is set to begin on

Monday September 18<sup>th</sup>. They work very closely with MVMC and Eastern Gateway for this program. A college and career fair are coming up on October 19<sup>th</sup> at the 139 E. Boardman St. location.

Autumn reported that they have a cohort starting within the next few weeks in advanced manufacturing. They work alongside MVMC. They are also currently working with Ultium Cells. They are still offering STNA, robotics and Google IT classes. Virtual classes are also available through instructors from Columbus.

McKayla shared that she just started working for NCUS tech this week. She is a Sell Success Coach who will focus on recruitment efforts to increase student numbers. They have courses that run about once a month that deal with Information Technology, STNA and Advanced Manufacturing certification. Once clients receive certification, they are helped to find a position in the area. Other areas of certification are being developed also.

Mckayla and Autumn reported that Google IT classes are starting in November. New classes are always starting every few weeks, so they are always looking for students, especially those interested in STNA and manufacturing. They had a successful career fair yesterday with many students attending.

**OOD**- Steve reported that he will be at the Trumbull Expo Center on September 19<sup>th</sup> with Christy Ash, the visually impaired counselor. Jolene is their new floater that will be helping with the recent influx of referrals. The new Administrative Professional 1 staff member is due to begin work on October 10<sup>th</sup> and will be responsible for helping with the front door process. All these new changes will help with improving customer service.

Steve reported that changes are happening within the organization. The two new hires in the front desk positions will be starting soon. Sara Trout OTSP for Mahoning County just got a promotion into an administrative position. They will be looking to fill her position. Jolene reported that they continue to grow. They are processing referrals that are steadily coming in. There is a great deal of money available to students. They are looking for referrals for this population.

**Goodwill-** Robert reported that they were at the Rescue Mission Resource Fair on September  $11^{th}$ . They provided a variety of services and some of those in attendance were able to secure a job. Goodwill is sponsoring child vision screening for school age children. Once a month they will also be doing a vision support group. The next one scheduled is for September  $21^{st}$  at 10:00. On September  $30^{th}$ , from 10:30-2:00, there will be a transition fair at the Southern Park Mall sponsored by the Mahoning County Board of Developmental Disabilities. This fair is designed to bring awareness to those with disabilities.

Salvation Army is starting their Christmas support program. It will run from September 5<sup>th</sup> to October 20<sup>th</sup>. On October 11<sup>th</sup>, there will be a job fair at Stambaugh Auditorium which is sponsored by Youngstown Works. Robert reported that they still have job openings. He thanked Steve from OOD for sending them many referrals. Also, their CEO will be taking a leave of absence starting on 12/31/2023 and will be gone for one year. Interim CEO will be Shelley Murray.

Goodwill attended the Youngstown Works Job Fair and spoke to at least 70 people. Most of them were interested in doing internships. Robert reported that they have recently participated with Rescue Mission and YMHA in recent outreaches. Goodwill will help with resume writing, mock interviews, and any other job ready services. They continue to hire for open job positions.

YMHA-Funmi reported that they have numerous job opportunities that can be found on Indeed. Dutchess reported that they are trying to get their numbers up through their recruitment efforts. The Family Self Sufficiency program is a voluntary program that is grant funded. They are planning a recruitment event which will be held on November 16<sup>th</sup> and November 17<sup>th</sup>. They are looking for those who are Section 8 participants or in Public Housing. Also, those currently in the program are encouraged to attend so that they can be presented with all updated information. The Family Self Sufficiency program is voluntary and not affect their current benefits. Success stories will be shared at the recruitment event as well.

Compass-No real updates with the agency other than there have been staff cuts. No other staff will be hired so remaining staff will have to absorb the caseload of the employees that are gone. Referrals are up. Susan brought a copy of her new book which deals with schizophrenia. She passed it around for staff to look over. Charlene reported that they have just been awarded the contract for Work Advance, the Career Coaching part, in Trumbull County. She also reported that they have exceeded all vocational rehabilitation goals for fiscal year 2023 Charlene reported on staffing changes. Nancy Romeo will be going down to part time and will be working with Rape Crisis at YSU. Her duties will be split among three other staff members. Compass is now partnering with Warren Ford for the Work Advance Program. They will be taking on the career coaching part of this. Work Advance is a short-term program that aims at introducing people into manufacturing and placing them into that industry. Once they complete the program, they end up with a manufacturing certificate. Compass will follow them along for a year in the hopes of getting them advancement. Flyer referrals were passed out. They also have created a newsletter that can be sent out to anyone wishing to share their email.

**Flying High**-Adam reported that the last Steering Clear event of the year will be held on October 7<sup>th</sup> from 9:00 to 12:00 at Price Memorial AME Zion. First come first serve. There are two other events being held in Trumbull County. One is the ASAP Drug Summit at Eastwood Field and the other is the St. Vincent DePaul Friends of the Poor Walk at Perkins Park. Both are being held on Saturday September 16<sup>th</sup>. Adam reported that they now have orientations every two weeks for all vocational programs. They are also working with the Big Reach Center of Hope in Salem. They set up a table once a month and share information. The director is interested in having more agencies become involved.

**MCCTC**-Maxie reported that MCCTC has no updates, but she wanted to share that FAFSA was making some changes. To those partners that have clients fill out the FAFSA, the EFC will no longer exist. It will now be called the student aid index. This has a totally different calculation. This will be in place for the 2024-2025 FAFSA application. She is very willing to help anyone who

might have questions about this. Mary reported that they are one of the schools that received the expansion grant. They are planning to expand programs on the secondary and adult side. Current enrollment has begun for adult programs for STNA and phlebotomy which will begin in February or March.

MYCAP-Nicolette is new to MYCAP in the workforce department. She informed all to forget everything you knew about MYCAP before April because they are taking a whole new approach to how they deal with things. They will use a holistic approach with their clients by looking at each person and their situation individually. They are gathering clothing and shoes to help those who have that need and are looking at legal barriers. They are also networking with many organizations in the community, so if they cannot meet the needs of the clients, perhaps another organization could. They also are having a tenant workshop that focuses on retraining tenants on how to be good tenants. After completion, they are given a certificate which can be beneficial when seeking housing. They keep an eye on the tenants for one year and work with the landlords to try to reduce eviction numbers. Once they work through some of these barriers, then they work on placing people in employment. She shared that you can't fix what you don't know needs fixing. Keona reiterated that they are focusing on the holistic approach with clients. They are providing programs that help to deal with issues that can cause employment problems before they try to help them seek employment. She also shared that the summer crisis utility program is ending at the end of September. The winter crisis program will begin soon. The diaper program is still in place and new applicants are welcome.

ESC Eastern Ohio-Rob reported that they will be attending the Mahoning Valley Skilled Trade Expo which is being held at the Canfield Fairgrounds on September 20<sup>th</sup> and 21<sup>st</sup>. The expo will be hosting 5,000 students from 50 schools. Adults are welcome on the 20th from 3:00 – 6:00 PM. All are invited to see firsthand what the different trades in the Valley have to offer. The ESC is in the middle of launching quite a few pre-apprenticeship programs including Tech, 5G, and Building Trades. They are working on dealing with some major barriers on the education side for those with disabilities and are in the process of making improvements. They will also be working with issues of health care. Drone programs have been launched in the schools along with YSU career pathways in Information Technology, Engineering, Manufacturing, and Business. Twenty-three districts and five counties are being served. There is a need to partner with businesses that can offer hiring options for those who qualify with these high credentials. Contact the ESC if your business is interested in partnering.

**EGCC Work Force**-Amelia reported that the Fall semester general classes have begun, but there are other rolling start dates for classes that will begin in October. EGCC Work Force has partnered with NCUS and the Mahoning Valley Manufacturing Coalition's, Work Advance program. This program is all encompassing and offers technical support, training, career coaching and resume writing. In addition, those who complete the program will have the opportunity to interview with MVMC member companies which can lead to potential hiring.

**ODJFS Veteran-**Jeremy was a DVOP in Chillicothe for 7 years and has recently moved into this area. He is getting to know staff in a new area.

**Choffin CTC**-Ishmael reported that they are always looking for partners who are looking for employees or interns. Students are looking for local entry jobs in one of their 17 programs. Some of these programs are Health Care, Security, Arts, Business, Human Services, Culinary and Entrepreneurship.

#### **New Business**

Melissa reported that they are reaching out to schools and schools are also reaching out to them. Graduating seniors and out of school youth are their primary focus at present. Remember to check out the YouTube video explaining CCMEP.

Leigh reported that they are still looking for referrals for out of school youth who are also TANF eligible.

Carol reported that the customer survey results have been very positive. The main components of the new security system have been installed. We are waiting for some additional components. There are a few bugs to work out, but for the most part all is in place. Staff are still adjusting to the new system requirements.

Carol opened discussion from partners about increasing traffic to our Creating Your Resume workshop. Suggestions were given with a consensus of possibly setting up some type of virtual workshop where the waiting room could be used to verify attendance. Since CCMEP has a video available through YouTube, perhaps this platform could be used for a video workshop and have them complete a survey at the end to track attendance. Maybe even use a live, recorded version for YouTube so that participants can hear Q & A.

Carol reported that Job Corps has a new operator, Chugach and Equus, and that staff may be here on a regular basis. This new operator will be taking over on November 1<sup>st</sup>.

Stacey reported a change in unemployment requirements. Starting October 22<sup>nd</sup>, all new unemployment applicants will have to post a resume on the OhioMeansJobs website by their fourth week of filing and complete the Career Profile Assessment by their eighth week of filing. The previous time frames were the eighth and twentieth week.

## **Business Services**

From September 1, 2023, through November, 2023 there were 39 staff-assisted job orders. There was 1 recruitment on-site.