Committee Reports One-Stop Committee Meeting September 14, 2023

Outreach:

During the June 1, 2023 through August 31, 2023 period, staff made 24 outreach efforts that included presentations attended by over 1,100 individuals as well as placement of materials promoting OhioMeansJobs Mahoning and Columbiana Counties, Mahoning & Columbiana Training Association, and the Business Resource Network in the Business Journal. Social media continues to be used to outreach to all platforms, WIOA/DW/Youth/Business Services. We restarted our TANF Out-of-School outreach as well to continue drawing in the hard-to-reach population for our CCMEP.

Email/Phone: job seekers	Business Journal: general public
Help Network: Community Resources	MCCTC: Health and Safety Fair
OSY Billboards: General Public – Ma. & Col.	United Way: Low-income adults
Counties	Mah. County Commissioners' Business Mtg.
CARTS: OSY Outreach General Public	New Bethel Baptist Church: Hope Fest General
NCST Job Fair: potential students	Public
Steering Clear: ind. Needing DL reinstatement	WRTA: OSY Outreach General Public
Choffin: Surgical Tech & LPN Orientation	YSU: Social Work Orientation
ODRC: Soon to be released individuals	African American Male Wellness: General
PIA Orientation: incoming students	Public
Instagram – general public	Community Legal Aid: Partners
Facebook: general public	Heart Reach: Students and staff
Compass: Staff on MCTA services	OhioCan: Ind. Impacted by overdose

Cross Trainings

Columbiana County:

7/21/2023 - CARTS, Programs and New Services

8/4/2023 - OOD, College2Careers and OOD Website Updates

Mahoning County:

7/28/2023 - MYCAP, available services

Service Delivery

Columbiana County: Service Delivery Meeting was held in July

- The new website <u>www.omjworkforce.org/www.omjworkforce.com</u> is now up and running. It is strictly informational. The computer program automatically adjusts to whatever type of device is being used. Clients can leave their contact information and they will be contacted by a staff member that can give them the information that they are seeking.
- Chris McLaughlin from Business Services reported that there were no updates. They did have two job fairs. One was with the Federal Bureau Prison with little interest at the event. The other was with Moonlight Home Healthcare, which is a statewide organization, but each facility is individually owned. This facility covers Mahoning, Columbiana, and part of Stark County. Four showed up for the open interviews and they were all hired, on site, for case management positions.
- CCMEP is still looking for out of school youth ages 16-24. They should either be a graduate with no clear path ahead or have dropped out of school without graduating.
- Dave Oesch, ODJFS Vet Rep reported that Dustin Bridgeman, the DVOP in Mahoning County has taken a management position. Dave will be helping to cover that county until someone else is hired. The County Veteran's Service Office is hiring the youth of MCTA. They have a great deal of record keeping work that needs to be completed and have been able to become a worksite for the CCMEP participants.
- Christina Miller from ASPIRE stated a current grant for this fiscal year has been approved so there will be classes as usual at the Lisbon and East Liverpool sites. They also have the English as a Second Language program available at Salem and online. Christina said she will get back to working on the GED test site issues, but there are test sites at Mahoning County Career and Technical Center and at Choffin Career and Technical Center. The cost of the test, whether in person or online, has gone up by \$6.00. They are still waiting to hear if the Integrated courses will be back in the fall. The last classes were successful. Christina is interested in CCMEP information to be sent to her.
- Brianna Sullivan from OOD said they continue to take referrals. Clients can call directly to apply. She is willing to travel anywhere in Columbiana County to share information about their programs.
- John Dilling from CCESC did not attend, but he did share the news that they have unpaid internships for one semester for interested students.
- Korena Ferguson from the Counseling Center did not attend, but it was reported that they have one employment specialist for adults, Jeannie Johnson, and two new retirees, Tim Brown and Tina Nolte.
- Shana Lawrence from CAA reported that Head Start is currently accepting applications. CAA will be setting up at the Columbiana County Fair. Any transportation issues can be

referred to her. She works with CARTS and all other transportation providers. Jack suggested possible cross training in the future to share about any transportation issues.

Mahoning County: Service Delivery Meetings were held in June and August

- CCMEP Continuing to look for out-of-school youth and/or seniors with or without diplomas. Referrals are always welcome. Waiting lists are in place for those that are not TANF eligible, so that is the population they are concentrating on right now. There is a billboard campaign going on and some are in Spanish. A YouTube video is now available that explains the CCMEP process. A QR code is available, and it can also be accessed through our website. Printouts of the QR code were shared with partners that can be shared with their clients.
- The new website <u>www.omjworkforce.com</u> / <u>www.omjworkforce.org</u> is now available and was demonstrated to the partners in attendance.
- The customer survey results are all coming back with positive feedback.
- New computers were installed in the resource room. The computers replaced were taken to the Oak Hill office since they were not working effectively.
- Security New security measures were put in place throughout the office. 6 cameras were installed in common customer areas and can store up to 6 months of recordings. The monitor and recording devices are locked in the server closet. There is also a video surveillance keypad at the entrance, so doors are always locked. Magnetic locks have also been added to all areas where customers may wander through the building and codes are required to open those doors now, with a quick release on the staff side.
- OH|ID has still been causing issues for many clients, but a new meaningful assistance guide has been sent out from the state to hopefully assist with these issues.
- Traffic is increasing at both the Boardman and Oak Hill offices.
- One of the computers in the resource room is being programmed for Spanish speaking customers. This will hopefully eliminate barriers that some clients have when completing necessary forms.

Partner Updates:

Academy for Urban Scholars reported that they have a free digital learning certification program coming up on July 6th and 13th. This program is designed to help clients to become more effective in the technology field or to help create a pathway in technology. They can apply on NCUStech.org. There will also be an all-female advanced manufacturing cohort which will be held on July 10th. They are also enrolling for their 22 plus high school program and their credential program through NCUS. They also have the three-week advanced manufacturing program that is running through MVMC.

Clients get a stipend for completing the program and are often placed with local manufacturing companies.

- Goodwill has recently hired two OOD clients. They are still looking for employees for all positions. They are attending many outreach events.
- YMHA continues to graduate clients from the Family Self Sufficiency Program. One of those graduates, in public housing, could purchase an \$82,000 house. They shared that it has been a challenge trying to get people to take advantage of the help that is available to them. It was also reported that they had their big audit from HUD, and all went well.
- Compass is involved with many community events, and they have surpassed all their May goals with their OOD/VR contract and are on their way to hitting all benchmarks for the year.
- Flying High is involved with many outreaches as well and they are also working on building out specific pathways for different employers. They try to identify employer disqualifiers and needs, then go to the public searching for potential employees that would be able to fill these needs. Their goal is to have 4 or 5 companies in need. At present they are working with Ultium Cells who are looking to hire 200 people.
- MCCTC reported that this is the enrollment time for their adult education programs, including welding, medical office specialist and EMT. The start date for these programs is September 5th.
- Vantage Aging suggested that they would like to hold a cross training to explain to new staff how their program works as there has been a misconception that they help with jobs, when they are helping them to gain skills for employment.

Business Services

From June 1, 2023, through August 31, 2023, there were 128 staff-assisted job orders. There were 8 recruitments on-site.